

## PROBE Limited Locker Warranty

This limited warranty covers defects in materials and workmanship in this product as specified below:

### Items Covered

1.1 Probe warrants that on delivery, and for a period of 84 months from the date of delivery, the items listed below in our standard and charging locker range shall be covered for 84 months:

- Locker body
- Locker shelves
- Locker doors
- Locker hinges

1.2 The charging locker warranty is as per clause 1.1, excluding the electrical charging spines, where the spines have a warranty of 60 months from delivery.

1.3 All other items including locks are subject to our standard 12-month warranty.

2.1 Probe shall, at its option, repair or replace any defective Lockers, or refund the price of any defective Lockers in full if:

2.1.1 the Customer gives notice in writing during the warranty period within a reasonable time of discovery that some or all the Lockers do not comply with the warranty set out in clauses 1.1, 1.2 & 1.3.

2.1.2 Probe is given a reasonable opportunity of examining such Lockers.

3.1 Probe shall not be liable for the Lockers' failure to comply with the warranty in clauses 1.1, 1.2 & 1.3 if:

3.1.1 the Customer makes any further use of such Lockers after giving a notice in accordance with clause 2.1.1

3.1.2 the Customer has not conducted regular maintenance to ensure correct and long-lasting operation of the lockers. Proof will be required of this maintenance via confirmation of an approved service contract that has been consistently maintained since delivery, details of an approved service contract provider are available to customers via Probe on request.

3.1.3 the defect arises because the Customer failed to follow Probe's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Lockers, or (if there are none), good trade practice.

3.1.4 the defect arises as a result of Probe following any drawing, design or Locker Specification supplied or contributed to by the Customer (to the extent that the defect relates to such contribution).

3.1.5 the Customer alters or repairs such Lockers without the written consent of Probe.

3.1.6 the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal working conditions.

4.1 The warranty provided under clauses 1.1,1.2 and 1.3 does not apply to any aspect of the Lockers which is provided to Probe by a third-party. Probe shall use all reasonable endeavours to ensure that the Customer shall benefit from any warranty provided to Probe by the third-party supplier of such aspect of the Lockers.

5.1 The terms of these Conditions shall apply to any repaired or replacement Lockers supplied by Probe.

6.1 The terms of these Conditions shall apply to the supply of and installation of Lockers only, any accessories or additional items supplied by or installed by Probe will be subject to Probe's standard 12-month Warranty.